

Ivan Fisher Funeral Homes Management of Charitable Donations Policy 2026

As part of our Traditional Service and Enhanced Direct Cremation service, we offer families the option for us to receive and record charitable donations in memory of their loved one. Donations must benefit a recognised good cause or registered charity.

Online Donations Policy

We have partnered with the online giving platform 'Much Loved' to process any donations received via our website. All payments are handled directly by Much Loved and donations are transferred to the nominated charity or charities directly by BACs payment on the 15th of each month. Much Loved charge a merchant fee for each donation that they process. Charitable organisations must agree to the terms and conditions directly with Much Loved before any donations are processed. Requests for refunds and transaction queries need to be addressed directly with Much Loved.

Offline Donations Policy

When necessary, we will process and manage donations given as cash, cheque or CAF Voucher. We keep a donation account open for approximately 5- 6 weeks following a funeral. During that time, any donations we receive will be individually logged onto our secure internal system. Where possible, we record the name of the donor, the total amount given and the method that the donation was given to us.

Any donations received by cash or cheque are banked into our Barclays Community Account. Once monies have been cleared, a payment for the total offline amount will be paid to the nominated beneficiary by us onto the online giving platform using a debit card.

If more than one charity has been nominated, the total amount raised in cash will be split evenly amongst the nominated charities. Full records of banking transactions are kept digitally by Ivan Fisher Funeral Home and can be inspected upon request by any client. Ivan Fisher Funeral Homes do not charge a transaction fee for processing charitable donations. We do not process or handle transactions for anything other than a registered charity or a charitable organisation. Clients who wish to raise funds for a memorial or trust will need to manage the processing of these donations personally. Occasionally families request that they present a charity with the donations raised personally. We will only issue a cheque for the monies raised payable to the nominated charity/charities.